



“Having the volunteer calmly go through the process answering my questions and making sure I had a good understanding made me feel comfortable and helped prepare me for court.”

Feedback, Compliments and Complaints:

We invite your feedback, complaints and compliments on the service. Please contact the State Manager on 1800 267 671 or email: queensland@courtnetwork.com.au

We help people attending court cases in Brisbane, Ipswich, Sunshine Coast and Gympie areas.

We can help you in court:

"Mi" vam moĭemo pomoći na sudu".

“Chúng tôi có thể hỗ trợ quý vị tại tòa án”

"Μπορούμε να σας βοηθήσουμε στο δικαστήριο."

"بوسعنا تقديم الدعم لكم في المحكمة"

“Mahkemedede size yardımcı olabiliriz.”

“我們可在法院協助您”

Interpreter services may be available with notice.

Where you can find us:

Brisbane Supreme and District Court
Level 1, 415 George Street
Brisbane Qld 4000

Phone: 07 3109 9254
Freecall: 1800 267 671

Email: vsuqld@courtnetwork.com.au
www.victimsupportunit.org



Victim Support Unit

Going to Court? Are you:

- An adult victim of a violent crime?
- An adult witness to a violent crime?
- A person supporting a victim?

The Victim Support Unit is available to assist you through the court process.

WE ARE A SUPPORT, INFORMATION AND REFERRAL SERVICE

Providing services to Brisbane, Ipswich, Sunshine Coast and Gympie Courts.

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Supporting Adult Victims of Violent Crime

Who is a victim?

A victim is anyone who has suffered physical, emotional or financial harm or suffered the death of a family member, as a result of a crime committed against them. This includes:

- Domestic and Family Violence
- Physical assault
- Assault and robbery
- Sexual assault
- Historical child abuse
- Rape
- Attempted Homicide
- Homicide
- Torture
- Stalking
- Kidnapping
- Driving causing death
- Other violence related offences

Professionally trained volunteers can assist you in court with support, information and referral.

The Victim Support Unit can assist you in developing a personalised court support plan and help with arranging trained volunteers to:

- Provide support and information from the time of the offence to help you prepare for court
- Explain how the courts and legal system operate
- Conduct pre-court tours
- Arrange a safe place for you in court
- Provide or arrange in-court support throughout your time in court
- Liaise with other services on your behalf
- Explain your rights and entitlements
- Assist you with Financial Assistance Forms
- Help you write your Victim Impact Statement
- Provide after court support and referral
- Interpreter services are available with notice

“Thank you for all your help this morning ...I feel much less anxious about going to court.”

Who can refer to the Victim Support Unit?

- You can self-refer
- Office of the Director of Public Prosecutions
- Police
- Community Legal Services
- Disability Services
- Domestic and Family Violence Services
- Sexual Assault Services
- Victims Assistance Programs
- Multicultural Services
- Aboriginal and Torres Strait Islander Services
- Services supporting victims and witnesses going to court

What you can expect from the Victim Support Unit

- Respect
- Privacy
- Information
- Support
- Access to other services
- High quality support